



CompTIA A+ is the industry standard for establishing a career in IT.

CompTIA A+ is the foundation of your IT career

CompTIA A+ is the preferred qualifying credential for technical support and IT operational roles. It is about much more than PC repair.

- Candidates are better prepared to troubleshoot, and problem solve.
- Technicians understand a wide variety of issues ranging from networking and operating systems to mobile devices and security.
- A+ supports the ability to connect users to the data they need to do their jobs regardless of the devices being used.

## Now Available – The New CompTIA A+ Core Series

CompTIA A+ Exam Codes 220-1001 & 220-1002 (Core 1 & Core 2) is available as of January 15, 2019. The new CompTIA A+ Core Series covers expanded content on growing parts of the IT support role including an expansion of baseline security topics and a different approach to defining competency in operational procedures. [Click here](#) to learn about how this exciting new version of A+ is helping develop proven problem solvers for today's digital world.

### Career Resources

#### Get Certified in 4 Steps



Learn how to get CompTIA certified

#### View Certification Pathways



Build skills with CompTIA certifications

#### Explore CompTIA A+ Training



Train with CompTIA for your exam

[See all training options](#)



## 9 skills that you master and validate with CompTIA A+



### HARDWARE

Identifying, using, and connecting hardware components and devices



### WINDOWS OPERATING SYSTEMS

Install and support Windows OS including command line & client support



### SOFTWARE TROUBLESHOOTING

Troubleshoot PC and mobile device issues including application security support



### NETWORKING

Explain types of networks and connections including TCP/IP, WIFI and SOHO



### HARDWARE & NETWORK TROUBLESHOOTING

Troubleshoot device and network issues



### SECURITY

Identify and protect against security vulnerabilities for devices and their network connections



### MOBILE DEVICES

Install & configure laptops and other mobile devices



### OTHER OS & TECHNOLOGIES

Understand Mac OS, Linux and mobile OS



### OPERATIONAL PROCEDURES

Follow best practices for safety, environmental impacts, and communication and professionalism

## Companies that use A+



**RICOH**



BlueCross BlueShield



## Jobs that use A+ and their average salaries\*

Support Specialist	\$54,500*
Field Service Technician	\$46,000*
Desktop Support Analyst	\$60,000*
Help Desk Tier 2 Support	\$45,000*